



AEROQ

Accredited Body for Quality Management Systems
Certification - SR EN 45012

Fellow Member of the European Organization for Quality - EOQ



CERTIFICATE

nr: 715

This is to certify the **Quality Management System**

Of

BUSINESS RELATIONS S.R.L.

România, Jud. Timiș, Timișoara, Calea Circumvalațiunii-Clădirea P+3, nr. 8-12, et. 1

Complies with:

ISO 9001:2000

Domain:

- Call center services (incoming and outgoing calls).
- Information systems design and consulting.
- Data processing.
- Standard and customized training programs.
- Market research and surveys.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2000 requirements may be obtained by consulting the organization.

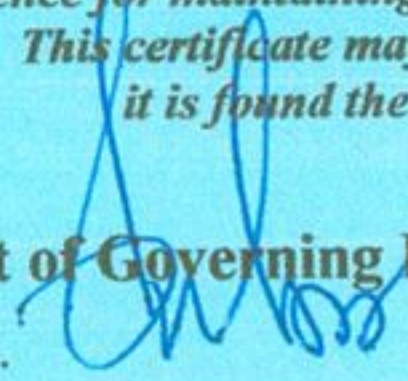
References: RENAR Accreditation Certificate nr. 003/1995 and 003-C/04.10.2004
Audit Report nr: 1367/17.05.2006

Issue Date:
19.05.2006

Expire Date:
18.05.2009

First Issue Date:
24.11.2003

*Objective evidence for maintaining the validity of certificate have to confirmed by annual surveillance reports.
This certificate may be withdrawn or canceled, if during the surveillance audits
it is found the conditions required for its approval are not adhered to.*

President of Governing Board,
Eng. 
Constantin GHETE

Director,
Eng. 
Constantin AVRAM

